

## SASRIA PRIVACY POLICY

### 1. Introduction

Sasria SOC Limited (“Sasria”) will on an ongoing basis receive and process Personal Information and is committed to ensuring that privacy and integrity of Personal Information received through this website. The processing of Personal Information is regulated by the Protection of Personal Information Act, 4 of 2013 (“POPIA”)

POPIA defines Personal Information as information relating to an identifiable, living, natural person and where applicable, an identifiable, existing person. This includes but not limited to names, Identity numbers, and nationality.

In order to give effect to the provisions of POPIA, Sasria is obliged to provide any person whose Personal Information is processed by it with details relating to the use of and processing of such Personal Information before it is used or processed.

### 2. Accountability

Sasria will only use or process Personal Information in accordance with the provisions of POPIA and the terms of this Privacy Policy.

In instances where Sasria shares any Personal Information to a Responsible Party<sup>1</sup> or Operator<sup>2</sup>, then such person will be required to process such Personal Information in accordance with the provisions of POPIA and the terms of this Privacy Policy. In this regard, all relevant data privacy principles relating to the processing of Personal Information received by Sasria or provided by Sasria to another person as a result of the use of this website shall apply unless exceptions are provided for in terms of POPIA.

### 3. Consent to process

By accessing and/or using this website, you:

- Acknowledge that you have read and understood this Privacy Policy and agree to be bound by and comply by its provisions; and
- Give Sasria consent to process and further process your Personal Information for the required purpose;

Where Personal Information is provided to Sasria on behalf of another or is that of a minor, such Personal Information will not be processed unless such a query or request is accompanied by the necessary permission or consent from the owner of that Personal Information, or the minor’s parent or legal guardian, whichever is applicable.

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<sup>1</sup> Means a public or private body or any other person who determines the purpose of and means for processing Personal Information.

<sup>2</sup> Means a person who processes Personal Information for a Responsible Party in terms of a contract or mandate, without coming under the direct authority of that part.

#### **4. Receipt and use of Personal Information**

Sasria will receive your Personal Information when you submit a query or request through available channels (namely email link and/or “contact us” platform). The use or processing of Personal Information shall be for business purposes which include but not limited to assisting visitor with complaints or escalation thereof as.

To handle any query or request correctly, Sasria may from time to time share the Personal Information with its employees or agents. Sasria will not share any of your Personal Information with any third parties unless it is legally obliged to do so for legal or regulatory purposes, or as provided for in POPIA.

On receipt and in response to a query or a request received via this website, Sasria may transmit its own Personal Information and such Personal Information may only be used by you Or the receiving party for the purposes relating to the request or query and for no other purpose.

#### **5. Use of Cookies**

Sasria uses cookies on its website where they are required for particular features to work. A cookie is generally a tiny data file that resides on your computer or mobile devices and allows Sasria to recognise you as a user when browsing Sasria’s website. We use cookies to record information about your computer/device, your browser, in some case your preferences, and browsing habits.

You can remove or block cookies using the settings in your browser, but in some cases may impact certain features of the Online Services to be unavailable to you.

#### **6. Security of Personal Information**

Due to the nature of the internet, it is not possible to guarantee that Personal Information submitted or posted on our website is secure. Sasria will strive to maintain a safe and comfortable browsing experience with minimum risks to the visitor. Notwithstanding this, Sasria cannot be held responsible for any loss or unauthorised use or interception of Personal Information transmitted through the website, which is beyond Sasria’s reasonable control.

The Sasria website may and/or contain links to other websites outside of Sasria’s control and Sasria is not responsible for the content, privacy or security of websites controlled by third party websites. Sasria also makes use of social plugin of social networks such as Facebook, LinkedIn, YouTube, and Twitter. Sasria, will not be held liable for any processing or use of Personal Information transmitted through the social plugins.

## 7. Policy Changes

Sasria reserves the right to update or amend this Policy from time to time. You are therefore encouraged to review the Policy when visiting the website for any changes.

The amended version of this Policy shall supersede and replace all previous versions thereof.