

## Board of Directors Ethics Pledge

As Sasria's Board of Directors, we are firmly committed to promote a culture of good ethical behaviour and reignite the passion to serve with pride and dignity.

We shall put people first in carrying out all our duties and respond to their needs through consultation and participation. We commit to offer our services in a fair, ethical, and honest manner, without any bias and in the interests of all stakeholders of Sasria and the insurance industry.

We are committed to uphold the core values of the organisation and live by the highest ethical standards. This we will do individually and collectively.

Sasria has zero tolerance for any form of bribery, fraud, corruption, or theft and we encourage Sasria employees to report any suspected or potential unethical conduct to [sasria@tip-off.com](mailto:sasria@tip-off.com)/ telephone number 0800 212 676, which is independently managed by Deloitte to protect the anonymity and confidentiality of whistle-blowers and is open to all employees and the public.