



Sasria SOC Ltd
BUKANA YA PAIA

**(Nomoro ya ngodiso:
1979/000287/30)**

E hatisitswe ho ya ka

Karolo ya 51 le Karolo ya 14 ya Molao wa
Kgothalletso ya Phihlello ya Tlhahisoleseding wa
2000 (“PAIA”)

TOKELO YA BOKOPITSI E SIRELEDITSWE

Tokomane ena e na le tlhahisoleseding ya beng mme ditokelo tsohle tsa dikateng di sireleditswe. Tlhahisoleseding e kahara tokomane ena e ka ke ya kopitswa, ya senolwa kapa ya sebediswa ka mokgwa ofe kapa ofe ntle ho tumello e ngotsweng e fanweng esale pele ya SASRIA SOC Ltd (“SASRIA” kapa “khamphani”). Tlhahiso kapa tshenolo efe kapa efe ya tlhahisoleseding e kahara tokomane ena ntle ho tumello e tla ba tlolo ya molao wa ditokelo tsa thepa e qapuweng le kगतिकेलo ya tokelo ya bokopitsi mme e etsa hore motho a ikarabelle tlasa molao wa botlokotsebe. Kगतिकेलo e jwalo e ka fella ka hore SASRIA e senyehelwe mme ya etsa hore motho a tshwanelwe ke hore a suuwe.

Le hoja ho etswe hloko ho tiisa bonnete ba tlhahisoleseding e kahara tokomane ena, SASRIA ha e jare boikarabelo bakeng sa ketso efe kapa efe, ho se etse ketso, tahlehelo, tshenyehelo kapa ditlamorao tse ka bakwang ke hore motho ofe kapa ofe a itshetlehe ka dikateng tsa yona.

BOTSAMAISI BA TOKOMANE

Letsatsi	Kgatiso	Tihaloso	Mongodi
La 1 Tihakubele 2021	1,0	Terafte ya Pele	Wayne Beelders wa RAIN Chartered Accountants
La 11 Tihakubele 2021	1,1	Terafte ya Bobedi	Wayne Beelders wa RAIN Chartered Accountants
La 4 Mmesa 2023	1,2	Terafte ya Boraro	Sasria SOC Ltd
La 31 Motshehanong 2023	1,3	Terafte ya Bone:	WWISE
05 Phupu 2023	2,0	Ya ho Qetela	WWISE
La 07 Lwetse 2023	2,1	Terafte	Sasria SOC Ltd
La 14 Lwetse 2023	3,0	Ya ho Qetela	Sasria SOC Ltd

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Selelekela

Molao wa Kgothalletso ya Pihlello ya Tlhahisoleseding wa 2 wa 2000 (oo kamora mona o bitswa “PAIA”) o fana ka tokelo ya phihlello ya tlhahisoleseding jwalokaha ho laetswe Karolong ya 32 ya Molao wa Motheo, ho ipapisitswe le meedi e utlwahalang, ho kopanyelletsa le, empa ho sa felle ho, meedi e reretswe tshireletso e utlwahalang ya ditaba tsa lekunutu, ho boloka lekunutu la kgwebo, le tsamaiso e atlehang, e tsamayang ka thello le e molemo.

Karolo ya 9 ya PAIA e ela hloko tokelo ya phihlello ya tlhahisoleseding ho itshetlehile ka meedi e itseng e nang le mabaka a utlwahalang eo hara tse ding, e reretsweng:

- tshireletso e nang le mabaka a utlwahalang ya ho boloka lekunutu;
- ho boloka lekunutu la kgwebo;
- tsamaiso e atlehang, e tsamayang ka thello le e molemo.

Karolo ya 14(1) ya PAIA e bolela hore Mohlanka wa Tlhahisoleseding wa mokgatlo wa setjhaba o tlameha ho bokella buka bonyane ka dipuo tse tharo tsa semolao e nang le tlhahisoleseding ya mokgatlo wa setjhaba hore setjhaba ka kakaretso se ipalle yona. Haeba buka ena e fetoletswe ka puo efe kapa efe e nngwe mme ho na le kgohlano kapa ho se tsamaisane pakeng tsa kgatiso ya Senyesemane le dipuo tse ding, sengolwa sa puo ya Senyesemane ke sona se tla nkwa se sebetsa.

Morero wa PAIA ke ho ntshetsapele moetlo wa botshepehi le ho jara boikarabelo bobedi dikgwebong tsa setjhaba le tsa poraefete ka ho fa motho ofe kapa ofe tokelo ya ho fihlella tlhahisoleseding e le hore a kgone ho sebedisa le ho sireletsa ditokelo tsohle tsa hae kahohle kamoo ho ka kgonehang.

Morero wa Molao wa Tshireletso ya Tlhahisoleseding ya Botho wa 4 wa 2013 (oo kamora mona o bitswang “POPI”) ke ho phethisa Karolo ya 14 ya Molao wa Motheo, kaha ke tokelo ya Molao wa Motheo wa ho boloka lekunutu ka ho sireletsa tlhahisoleseding ya botho le ho laola phallo e lokolohileng le ho sebetswa ha tlhahisoleseding ya botho.

POPI e fa beng ba datha ka tsela e laelang, tokelo ya ho kopa ya ikarabellang ho lokisa kapa ho hlakola tlhahisoleseding ya botho e amanang le monga datha eo a e tshwereng kapa a e laolang, haeba e sa nepahala, e sa hlokahale, e feteletse, e se nakong, e sa fella, e kgelosa, kapa e fumanwe ka tsela e seng molaong; kapa ho senya kapa ho hlakola rekoto ya tlhahisoleseding ya botho e amanang le monga datha haeba motho ya ikarabellang e se a se na tokelo ya ho boloka le/kapa ho kopa tokiso kapa ho hlakolwa ha tlhahisoleseding ya botho e tshwerweng e mo amang eo mohlomong e sa nepahalang, e kgelosang kapa e seng e se nakong.

1. Letoto La Mareho A Ditlhaku Tsa Pele Le Dikgutsufatso

1.1. Dikgutsufatso

Dikgutsufatso tse latelang di fumaneha ebile di atisa ho sebediswa Bukeng

ena:

DIO:	Motlatsi wa Mohlanka wa Tlhahisoleseding
IO:	Mohlanka wa Tlhahisoleseding
PAIA:	Molao wa Kgothalletso ya Phihlello ya Tlhahisoleseding wa 2 wa 2000
POPI:	Molao wa Tshireletso ya Tlhahisoleseding ya Botho wa 4 wa 2013
IR:	Molaodi wa Tlhahisoleseding
SASRIA:	The South African Special Risks Insurance Association
CEO:	Mookamedi ya ka Sehloohong
PFMA:	Molao wa Ditjhelete Tsa Setjhaba wa 1 wa 1999 jwalokaha o fetotswe
Molaodi:	Molaodi wa Tlhahisoleseding

1.2. Mareho Le Ditlhaloso Tse Thusang

Tefiso ya phihlello: Ena ke tefiso eo mokopi a e lefang mokgatlo wa setjhaba kapa wa poraefete oo a kopang tlhahisoleseding e le ho lefella ditjeho tsa ho fumana direkoto le ho di kopitsa.

Molao: Molao wa Kgothalletso ya Phihlello ya Tlhahisoleseding wa 2 wa 2000 Ho buuwa ka wona Bukeng ena e le "PAIA".

Tlalaente: Motho ofe kapa ofe kapa mokgatlo ofe kapa ofe o ikarabellang molaong o amohetseng kapa o amohelang ditshebeletso tsa Sasria.

Monga Datha: Motho eo tlhahisoleseding ya botho e amanang le yena.

Form 02: Foromo e sebediswang ho kopa phihlello ya tlhahisoleseding e tshwerweng ke mokgatlo wa setjhaba.

Form 03: Foromo e sebediswang bakeng sa Diphetho Tsa Kopo le Ditefiso Tse Lokelang ho Lefuwa.

Form 04: Foromo e sebedisetswang ho ipiletsa kahara setheo.

Tataiso: Mona ho buuwa ka Tataiso ya PAIA e bokeletsweng le ho hatiswa ke IR ho thusa batho hore ba sebedise le ho utlwisisa PAIA, jwalokaha ho laetswe Karolong ya 10 ya PAIA.

Mohlanka wa Tlhahisoleseding le Motlatsi wa Mohlanka wa Tlhahisoleseding Mohlanka wa Tlhahisoleseding (ka dinako tse ding o bitswa "IO") ke motho ya dumeletsweng ho sebetsana le dikopo tsa PAIA. Bakeng sa mokgatlo wa setjhaba, enwa ke motho eo e leng kapa ya tshwereng boemo ba ho ba

hlooho ya mokgatlo. Motlatsi wa Mohlanka wa Tlhahisoleseding (ka dinako tse ding o bitswa “DIO”) ke motho ya kgethilweng ke Mohlanka wa Tlhahisoleseding wa mokgatlo wa setjhaba ho thusa mokopi ka kopo ya hae ya tlhahisoleseding.

Mokgatlo o ikarabellang molaong: Khamphani kapa mokgatlo oo tadingwang ke molao e le setheo kapa ‘motho’ ya nang le ditokelo le boikarabelo.

Letona: Ha ho buuwa ka Letona ke ditabeng tse amanang le Letona la Toka le Ditshebeletso Tsa Tlhabollo ya Batshwaruwa.

Motho: Motho wa sebele, ho fapana le mokgatlo o ikarabellang molaong o kang koporasi.

Dipuo tsa molao tsa Afrika Borwa: Senyesemane, Seafrikaanse, Sendebele, Sexhosa, Sezulu, Sepedi, Sesotho, Setswana, Seswati, Sevenda le Setsonga.

Tlhahisoleseding ya Botho: Tlhahisoleseding e amanang le motho ya ka hlwauwang, ho kopanyelletsatsa le, empa ho sa felle ho, tlhahisoleseding e amanang le morabe, bong bo motho a tsebahalang ka bona, bong boo a tswetsweng ka bona, boimana, boemo ba lenyalo, botjhaba, seboko kapa boemo setjhabeng, mmala, tshekamelo ya tsa thobalano, dilemo, boemo ba bophelo bo botle mmeleng kapa kelellong, boiketlo, kgolofalo, bodumedi, letswalo, tumelo, moetlo, puo le tswalo ya motho kamoo e hlaoswang ke PAIA karolong ya 1.

Moifo: Motho ofe kapa ofe ya sebeletsang kapa ya fanang ka ditshebeletso ho kapa lebitsong la Sasria le ya amohelang kapa ya nang le tokelo ya ho amohela moputso le motho ofe kapa ofe e mong ya thusang ho phetha kapa ho etsa kgwebo ya Sasria, e akarelletsatsa, ntle ho moedi, batsamaisi (ba ka sehloohong le ba tlaasana), basebetsi bohle ba moshwelella, ba sekoropo, le ba nakwana hammoho le basebetsi ba tliileng ka konteraka.

Mokgatlo wa Poraefete: Ke motho kapa mokgatlo o ikarabellang molaong kapa mokgatlo o ikopantseng o amehang kapa o nnileng wa ameha kgwebisanong, kgwebong, kapa mosebetsi ofe kapa ofe boemong boo.

Ho Sebetswa: Mosebetsi kapa ketso efe kapa efe kapa sehlopha sefe kapa sefe sa mesebetsi, ebang e etswa ka metjhine, e amanang le tlhahisoleseding ya botho, e akarelletsang ho bokella, ho amohela, ho rekota, ho hlophisa, ho kgobokanya, ho boloka, ho ntjhafatsa kapa ho lokisa, ho kgutlisa, ho fetola, ho rerisana kapa ho sebedisa, ho phatlalatsa ka tsela efe kapa efe ya kgaso, kabo kapa ho etsa hore tlhahisoleseding e fumanehe ka tsela efe kapa efe, ho e kopanya, kapa ho e hokela, hammoho le thibelo, phokotso ya boleng, tlhakolo kapa tshenyo ya yona.

Direkoto Tse Sireleditsweng: Direkoto tse nang le tlhahisoleseding ya lekunutu le tse ke keng tsa etswa hore di fihlellwe ke setjhaba ho ya ka ditaello tsa Karolo ya 33 ho ya ho 45 ya PAIA.

Mokgatlo wa Setjhaba: Lefapha lefe kapa lefe la naha kapa tsamaiso ya mmuso wa naha kapa wa profinse, masepala ofe kapa ofe wa mokgahlelo wa selehae wa puso kapa setheo sefe kapa sefe se etsang mosebetsi wa setjhaba ho ya ka molao ofe kapa ofe jwalokaha ho hlalosa Karolong ya 1 ya PAIA.

Rekoto: Tlhahisoleseding e rekotilweng ho sa natswe sebopeho sa yona, ho kopanyelletsa ka mohlala le ditokomane tse ngotsweng, divideo le tse ding. Rekoto e kopilweng e tswang mekgatlong ya setjhaba kapa ya poraefete ke rekoto e tshwerweng ke mokgatlo oo ho sa natswe hore na mokgatlo oo o qapile rekoto eo kapa tjhe.

Direkoto tse fumanehang ka ho iketsahallang feela: Direkoto di ka fumanwa ntle le hore motho a kope phihlello ho ya ka Molao jwalokaha o laela Karolong ya 15(1)(a) ya PAIA.

Direkoto tse fumanehang ha di kopuwa: Direkoto di ka sekasekwa ka mehato e latelang ya PAIA jwalokaha ho laetswe Karolong ya PAIA ya 11 le ya 18; motho a ka nna a hanelwa ho fihlella direkoto tsena motheong wa Karolo ya 33 ho ya ho 45 ya Molao.

Tekofo ya Kopo: Ditjeho tseo motho a lokelang ho di lefa bakeng sa kopo ya phihlello ya tlhahisoleseding. Bakeng sa kopo ya tlhahisoleseding mekgatlong wa setjhaba ho na le tefiso ya kamehla ya R 35.00; bakeng sa kopo ya tlhahisoleseding mekgatlong wa poraefete ho na le tefiso ya kamehla ya R 50.00.

Kopo ya phihlello: Kopo ya phihlello ya rekoto ya mokgatlo ho ya ka Karolo ya 50 ya PAIA

Mokopi: Motho kapa mokgatlo o ikarabellang molaong ya kapa o kopang ho fihlella tlhahisoleseding. Mokopi o boetse ho thwe ke motho ya kopang lebitsong la motho e mong.

Motho ya ka Thoko: Motho kapa mokgatlo o ikarabellang molaong eo e seng mokopi wa tlhahisoleseding, ebile e se mokgatlo oo tlhahisoleseding e etswang ho wona.

Matsatsi a ho sebetsa: Matsatsi afe kapa afe a mang ntle ho Moqebelo, Sontaha kapa matsatsi a phomolo a setjhaba.

2. Sepheo sa Bukana ya PAIA

Buka ena ya ditaelo tsa tshebediso e hlophisitswe ho ya ka PAIA e laelang hore mokgatlo wa setjhaba o tlameha ho fana ka dintlha tsa direkoto tse tshwerweng ke mokgatlo oo e le hore dikopo tsa tlhahisoleseding di ka phethiswa. Buka ya ditaelo tsa tshebediso ke tataiso ya kamoo mokopi wa tlhahisoleseding a thuswang kateng:

- 2.1 Ho hlahloba sebopeho sa direkoto tseo mohlomong di seng di ntse di fumaneha ho South African Special Risks Insurance Association (eo ho tloha jwale e tla bitswa "Sasria") ntle le hore ho hlokehe kopo ya semolao e yang ho PAIA;
- 2.2 Ho hlopha mehato e lokelang ho latelwa le maemo a tlamehang ho fihlellwa bakeng sa mang kapa mang ("mokopi") hore a kope phihlello ya direkoto tse matsohong a kapa tse taolong ya

- Sasria le ho ba le kutlwisiso ya tsela ya ho kenya kopo ya phihlelo ya rekoto ya Sasria.
- 2.3 Ho fihlella dintlha tsa boikgokahanyo tsohle tse loketseng tsa batho ba tla thusa setjhaba ka direkoto tseo se rerang ho di fihlella. Ka lebaka lena, ho fanwe ka dintlha tsa boikgokahanyo tsa motho ya ikarabellang ka ho laola dikopotso tse jwalo.
 - 2.4 Ho tseba ditharollo tsohle tse fumanehang tsa Sasria tse amanang le kopo ya ho fihlella direkoto, pele motho a leba ho Motsamaisi kapa Makgotla a Dinyewe;
 - 2.5 Tlhaloso ya ditshebeletso tseo ditho setjhabeng di ka di fumanang ho Sasria, le tsela ya ho fihlella ditshebeletso tsena;
 - 2.6 Kamoo mokopi wa tlhahisoleseding a ka nnang a kopa ho fihlella tlhahisoleseding (rekoto) e tshwerweng ke Sasria le tlhaloso ya tataiso ya tsela ya ho sebedisa PAIA, jwalokaha e ntjhafaditswe ke Motsamaisi le tsela ya ho e fihlella;
 - 2.7 Ka mabaka a molao wa POPI, Buka ena ya ditaello e na sepheo seo ka sona tlhahisoleseding ya botho e ka nnang ya sebetswa; tlhaloso ya mekgahlelo ya beng ba datha eo khamphani e sebetsanang le tlhahisoleseding ya botho ya bona hammoho le mekgahlelo ya tlhahisoleseding ya botho e amanang le beng ba datha bao; le baamohedi ba ka nnang ba romelwa tlhahisoleseding eo ya botho.
 - 2.8 Ho tseba hore na Sasria e rerile ho fetisa kapa ho sebetsa tlhahisoleseding ya botho kante ho Rephabolike ya Afrika Borwa le baamohedi kapa mekgahlelo ya baamohedi bao tlhahisoleseding ya botho e ka nnang ya romelwa ho bona; le
 - 2.9 Ho tseba hore na Sasria e na le mehato e loketseng ya tshireletso ho tiisa hore ditaba di bolokwa e le lekunutu, ho netefatsa botshepehi le ho fumaneha ha tlhahisoleseding ya botho e sebetswang.

Sasria e tshehetsa tokelo ya Molao wa Motheo ya phihlelo ya tlhahisoleseding, mme re ikemiseditse ho o fa direkoto tsa rona ho ya ka ditokisetso tsa Molao, boitlamo boo re nang le bona ba ho boloka lekunutu la batho ba ka thoko le ditataiso tsa molao wa Afrika Borwa.

3. Ho Thehwa ha Sasria

3.1. Thomo/Maikemisetso

Sasria SOC Ltd ke setheo sa mmuso seo qalong se thehilweng ho ya ka Molao wa Dikhamphani wa 61 wa 1973 e le khamphani ya karolo ya 21 mme mmuso wa naha e le motshwari a le mong wa diabo. Yaba Sasria e fetolelwa ho tloha ho khamphani ya karolo ya 21 ho ya ho khamphani ya setjhaba ho ya ka Molao wa ho Fetola Sasria, wa 134 wa 1998 mme naha e ile ya nna ya eba motshwari a le mong wa matlotlo khamphaning.

Sasria ke Khamphani ya Inshoreense eo Eseng ya Bophelo e sireletsang motho kgahlanong le tshenyehelo e bakilweng ke dikotsi tse itseng ka ho toba tse kang diketso tsa bokgopo tse susumetswang ke dipolotiki, merusu, ditoitsoi, bokgukguni le ho hloka botsitso setjhabeng. Sasria ke yona feela khamphani ya inshoreense eo eseng ya bophelo e nang le matla a ho amohela le ho saenela dikotsi tse ka hodimo ho ya ka Molao wa ho Fetisetsa Pholisi ya Inshoreense ya Dikotsi le Ditahlehelo

Khamphaning e Nngwe wa 56 wa 1989.

Jwaloka setheo sa mmuso, re tlaleha ho Letona la Ditjhelete ka Lefapha la Naha la Ditjhelete. Re phetha ditaello tse pedi tsa bohlokwa tse hlohang bohlale; ya pele ke ya molao e batlang hore ho tsepamiswe maikutlo phuputsong le patlisisong ya dikotsi dife kapa dife tse ka nkwang e le ntho eo naha e e tjahasellang. Thomo ya bobedi e akarelletsa tlatsetso e molemo phetohong ya indasteri ya ditshebeletso tsa ditjhelete ho ipapisitswe le Leano la Naha la Ntshetsopele. Sena se hlahisa boemo ba moshwelella ba moruo le ba setjhaba bakeng sa Maafrika Borwa.

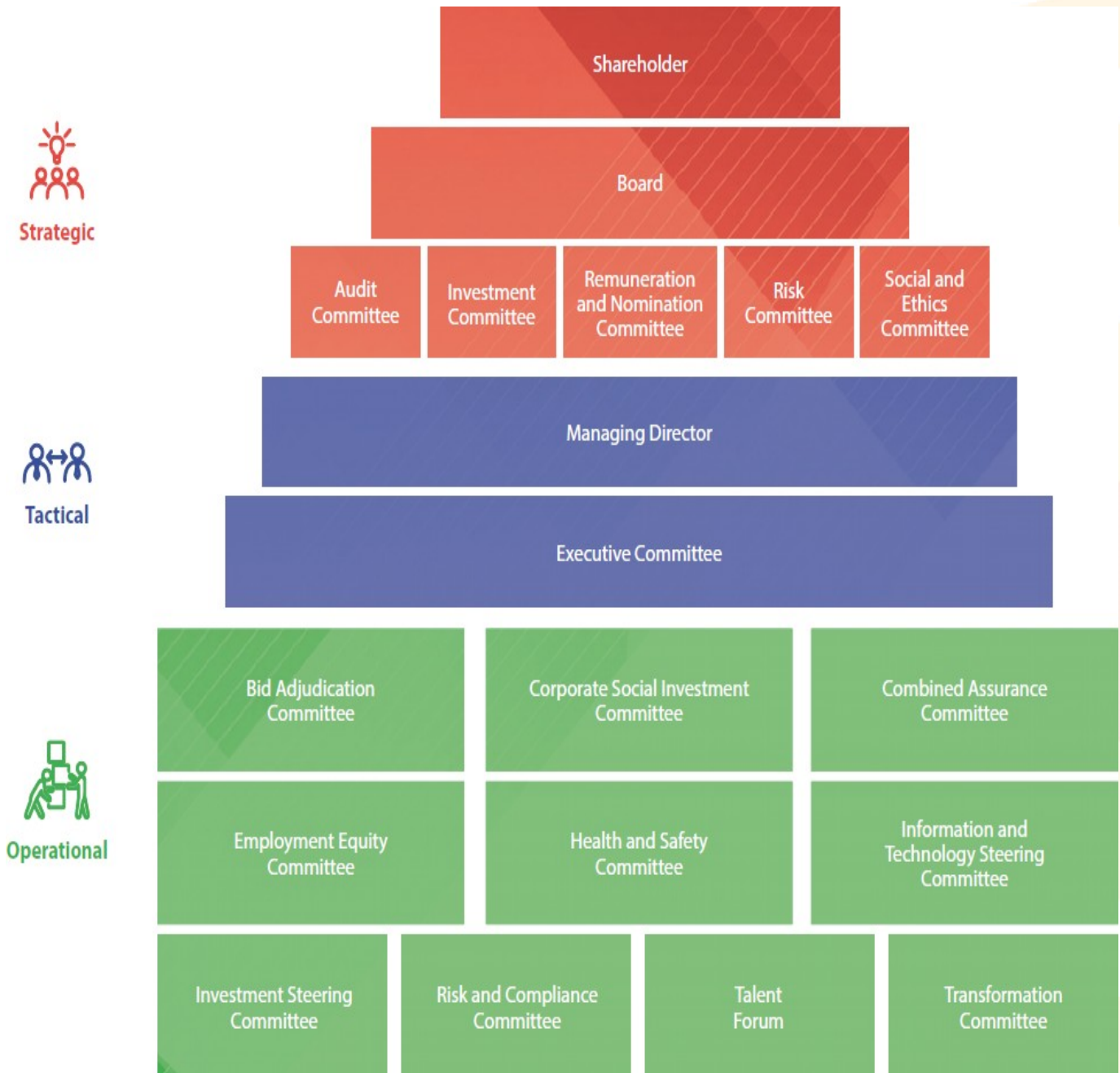
Sasria ke FSP e tjhaetsweng monwana e ngodisitsweng tlasa **nomoro ya laesense ya: 39117**.

4. Moralo Wa Sasria

Boto ya Sasria, jwaloka lekgotla le laolang diakhaonto, e ikemiseditse ho ikamahanya le metheo ya bonnete, bokgabane, botshepehi le boikarabelo jwalokaha e buellwa ke King IV.

Moralo wa tlhophiso ya Sasria o ka tsela e latelang:

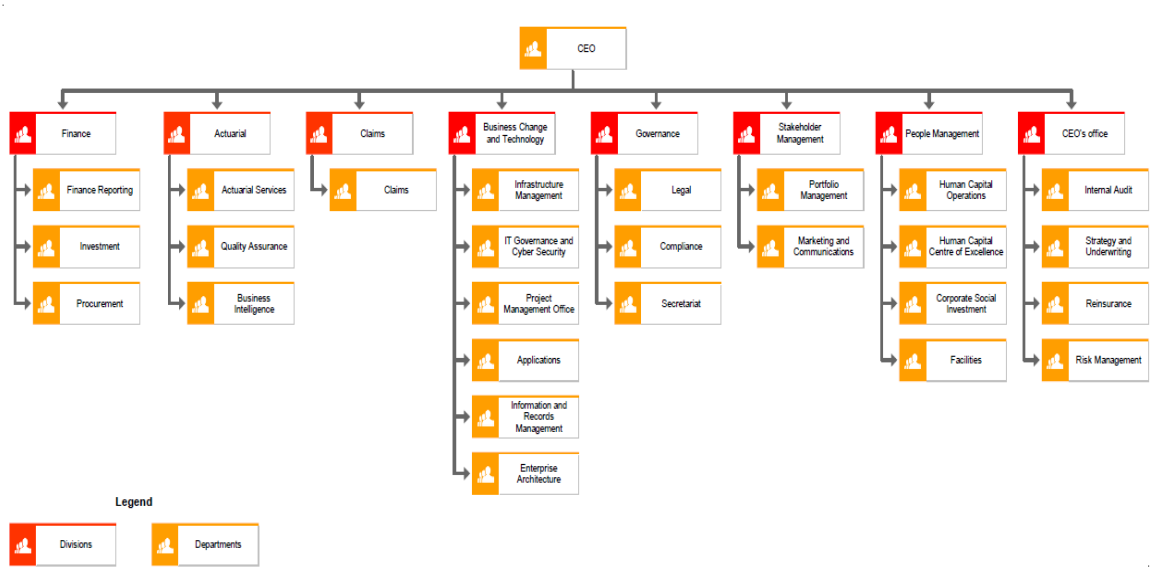
4.1. Moralo



4.2. Mesebetsi

Sasria ke Khamphani ya Inshoreense eo Eseng ya Bophelo e sireletsang motho kgahlanong le tshenyehelo e bakilweng ke dikotsi tse itseng ka ho toba tse kang diketso tsa bokgopo tse susumetswang ke dipolotiki, merusu, ditoitsoi, bokgukguni le ho hloka botsitso setjhabeng. Sasria ke yona feela khamphani ya inshoreense eo eseng ya bophelo e nang le matla a ho amohela le ho saenela dikotsi tse ka hodimo ho ya ka Molao wa ho Fetisetsa Pholisi ya Inshoreense ya Dikotsi le Ditahlehelo Khamphaning e Nngwe wa 56 wa 1989.

Moralo wa tsamaiso ya Sasria o ka tsela e latelang:



5. Dintlha tsa Boikgokahanyo bakeng sa Phihlello ya Tlhahisoleseding ya Sasria

Ho latela PAIA, Mookamedi ya ka Sehloohong wa mokgatlo wa setjhaba o kgethetswe ka ho iketsahallang ho ba Mohlanka ya ka Sehloohong wa Tlhahisoleseding. Dintlha tsa Mookamedi ya ka Sehloohong wa Sasria ke tse latelang:

5.1 Mohlanka wa Tlhahisoleseding:

Lebitso le Fane: Mpumelelo Tyikwe

Bokgoni: Mohlanka ya ka Sehloohong wa Phethahatso

Aterese ya imeile: mpumit@sasria.co.za

5.2. Letoto La Batlatsi Ba Mohlanka Wa Tlhahisoleseding:

Motlatsi wa Mohlanka wa Tlhahisoleseding o kgethilwe ka nepo ke Mohlanka wa Tlhahisoleseding, ho ya ka Karolo ya 17 ya PAIA ho sebetsana le dikopo tsa phihlello ya tlhahisoleseding ho ya ka PAIA. Kahoo bakopi ba tlameha ho lebisa dikopo tsohle ho Motlatsi wa Mohlanka wa Tlhahisoleseding ya amehang ho dintlha tsa boikgokahanyo tse ka tlase.

5.2.1 Lebitso le Fane: Mziwoxolo Success Mavuso

Boemo: Mongodi wa Khamphani

5.2.2 Lebitso le Fane: Bajabulile Mthiyane

Boemo: Mohlanka ya ka Sehloohong wa Ditjhelete

- 5.3.2. Lebitso le Fane: Themba Sibiya
Boemo: Mookamedi ya ka Sehloohong : Leqheka le Boitlamo
- 5.4.2. Lebitso le Fane: Tshepiso Chocho
Boemo: Mookamedi ya ka Sehloohong :Tsamaiso ya Batho
- 5.5.2. Lebitso le Fane: Nkateko Mayimele
Bokgoni: Mookamedi ya ka Sehloohong: Ditleleime
- 5.6.2. Lebitso le Fane: Muzi Dladla
Bokgoni: Mookamedi ya ka Sehloohong: Botsamaisi ba Bakgathatema

- 5.3 Aterese ya imeile: Contactus@sasria.co.za
- 5.4 Aterese ya Poso: P.O. Box 653367 Benmore 2010
Aterese ya Sebaka: 34 & 36 Fricker Road Illovo 2196
Nomoro ya Mohala: 011 214 0800
Aterese ya webosaete: www.sasria.co.za

6. Tlhaloso Ya Ditharollo Tsohle Tse Teng Tse Tse Amanang Le Ketso Kapa Ho Hloleha Ho Etsa Ketso Se Laelwang Ke Sasria

a) Mohato wa ho Ipiletsa Setheong

- a. Haeba o sa kgotsofalla sephetho, o ka nna wa kenya boipiletso kahara setheo; Romela **Foromo ya Form 04 Internal Appeal** e tlatsitsweng ho Mohlanka wa Tlhahisoleseding kapa Motlatsi wa Mohlanka wa Tlhahisoleseding hore a sebetsane le kopo ya orijinale.
- b. Boipiletso bohle ba kahara setheo bo amohetsweng ke Mohlanka wa Tlhahisoleseding kapa Motlatsi wa Mohlanka wa Tlhahisoleseding, ho kopanyelletsa le mehala le diimeile, bo tla ananelwa nakong ya matsatsi a ho sebetsa a 14.
- c. Bona bo tla fetisetwa ho bahlanka ba kgethilweng kahara Sasria ba sebetsanang le boipiletso kahara setheo nakong ya matsatsi a 30 kamora kamohelo ya tsebiso ya boitsebiso.
- d. Boipiletso ba kahara setheo bo tla rarollwa nakong ya matsatsi a ho sebetsa a 30, haeba nako ena e behilweng e sa fihlillehe, boipiletso ba kahara setheo bo tla tsebiswa, mme nako e ntjha e behilweng e tla sisinnwa le hore ho dumellanwe ka yona.
- e. Haeba mahato yohle ya boipiletso kahara setheo e se e sebedisitse mme o ntse o sa kgotsofalla sephetho, jwale taba ena e ka fetisetwa ho Molaodi wa Tlhahisoleseding kapa taba e ka iswa lekgotleng.
- f. Ho tlameha ho romelwe boipiletso ho bolaodi bo tshwanetseng nakong ya matsatsi a ho sebetsa a 10 kamora ho amohela boipiletso.

b) Ho Leba ho Molaodi wa Tlhahisoleseding kapa Sehlopha sefe kapa sefe se Laolang

Mokopi (kapa moo ho amehang motho ya ka thoko) a ka nna a batla ho imollwa ke **Molaodi wa Tlhahisoleseding** ha ho ameha diqeto tse latelang tsa Mohlanka wa Tlhahisoleseding:

- Ho hana kapa ho hana karolo e nngwe ya kopo ya phihlello
- Tjhelete ya ditefiso tse tlamehang ho lefuwa
- Katoloso ya nako eo tlhahisoleseding eo tlhahisoleseding e tla fanwa ka yona
- A fana ka phihlello ya rekoto ka sebopelo se fapaneng le seo motho a neng a se kopile sethathong

c) Ho leba Lekgotleng leha e le lefe le nang le bolaodi ho ya kopa ho imollwa ka nepo

Mokopi (kapa moo ho amehang motho ya ka thoko) a ka nna a batla ho imollwa ke **Lekgotla** leha e le lefe le nang le bolaodi bo nepahetseng ha ho ameha diqeto tse latelang tsa Mohlanka wa Tlhahisoleseding:

- Ho hana kapa ho hana karolo e nngwe ya kopo ya phihlello
- Tjhelete ya ditefiso tse tlamehang ho lefuwa
- Katoloso ya nako eo tlhahisoleseding eo tlhahisoleseding e tla fanwa ka yona
- A fana ka phihlello ya rekoto ka sebopelo se fapaneng le seo motho a neng a se kopile sethathong

Mehato yohle ya molao e lokela ho tsebiswa Mohlanka wa Tlhahisoleseding ya neng a sebetsana le kopo.

7. Tataiso ya Molaodi ho latela karolo ya 10 ya molao

Ho phaella bukaneng ena, bakopi ba tsebiswa hore Molaodi wa Tlhahisoleseding (IR) o se a phatlaladitse tataiso, ho latela Karolo ya 10 ya PAIA, e hlalose tsela ya ho kenya kopo ya phihlello ya rekoto.

Mang kapa mang ya lakatsa ho sebedisa tokelo efe kapa efe e nahanetsweng Molaong a ka nna a fumana khophi ya tataiso ya tlhahisoleseding e fanweng ke Molaodi wa Tlhahisoleseding.

- 7.1. Tataiso ena e fumaneha ka dipuo tsohle tsa semolao. Dikhopi tsa Tataiso di ka fumanwa ntlokgolo ya IR le diofising tsohle tsa yona tsa profinse.
- 7.2. Ho phaella moo, ho na le khophi ya elektronike webosaeteng ya Molaodi wa Tlhahisoleseding e leng (<https://info regulator.org.za/>).
- 7.3. Dintlha tsa boikgokahanyo tsa Molaodi wa Tlhahisoleseding ke tsena:

Nomoro ya Mohala: 010 023 5200

Aterese ya imeile: enquiries@info regulator.org.za

Aterese ya Sebaka: JD House, 27 Stiemens Street,
Braamfontein, Johannesburg, 2001

Aterese ya Poso: P. O Box 31533, Braamfontein,
Johannesburg, 2017

Aterese ya webosaete: <https://info regulator.org.za/>

Aterese ya Imeile: enquiries@info regulator.org.za

POPI e fetola PAIA ka ditsela tse mmalwa. E nngwe ya ditsela tsa bohlokwa moo POPI e fetolang PAIA e amana le seabo sa IR Tlase POPIA. Mesebetsi ya IR ho ya ka PAIA e tla fetisetswa ho Molaodi wa Tlhahisoleseding, sehlopha se setjha se ikemetseng se tla hlomamiswa ho beha leihlo bobedi POPI le PAIA, le ho sebetsana le ditlalebo tse amanang le ho fihlella tlhahisoleseding le ho sireletsa tlhahisoleseding ya botho.

Leha ho le jwalo, IR e tla nne e be le boikarabelo ba Molao wa Motheo ba ho kgothalletsa, ho sireletsa le ho beha leihlo tokelo ya ho fihlella tlhahisoleseding e le tokelo e sireleditsweng ke Bili ya Ditokelo.

8. Direkoto Tse Tshwerweng ke Sasria

Dihlooho tseo motheong wa tsona Sasria e tshwarang direkoto le mekgahlelo ya sehlooho ka seng e thathamisitse ka tlaase mona. Ka kopo lemoha hore mokopi ha a dumellwe feela hore a fihlelle direkoto tsona le hore phihlello ya tsona e ka nna kapa e ka tlameha ho hanyetswa ho ya ka Karolo ya 62 ho ya ho 69 ya Molao.

Moralo wa Molao le wa Tsamaiso (Mesebetsi yohle e amanang ho ngola le ho fetola Melao, Melawana, Dibili, diGreen paper, diWhite paper, Melao ya tsamaiso le mekgwa, jwalojwalo)	
•	Molao
•	Molao wa Rona
•	Melao e Meng
•	Difaele Tsa Leano
•	Melawana e Rona
•	Melawana e Meng

Tlhophiso le Taolo (Mesebetsi yohle e amanang le ho etsa qeto ka ditabatabelo tsa mokgatlo, maikemisetso le tsamaiso ya tlhophiso.)
• Tlhophisobotjha ya Kgwebo
• Kabelo ya Matla ka Mookamedi e Moholo
• Tsamaiso ya Tshebetso ya Kgwebo
• Manollo ya Dikotsi Tsa Inshoreense
• Tlhahlobo ya Matlotlo le Maikarabelo a Inshoreense
• Tlhahlobo ya Hore Kotsi e Lefellwa ka ho Lekaneng
• Manollo ya Datha
• Ya ha ho Hlokahala
• ORSA
• Ho Fana ka Tlaleho ka Molao
• Ntjhafatso ya Phetiso ya Inshoreense
• Ho Thehwa ha Mafapha a Matjha
• Moralo Wa Tlhophiso
• Ho Rala Kgwebo
• Meralo e Bohlale
• Meralo ya Kgwebo
• Netefatso ya Boleng (QA)
• Taolo ya Tlhahlobo ya Dibuka Kahara Setheo
• Tlhahlobo ya Dibuka Kantle ho Setheo
• Taolo ya Dikotsi
• Leano la Dikotsi
• Boikemisetso ba ho Amohela Dikotsi
• Tshalomorao ya Dikotsi
• Ho Hlwaya Dikotsi
• Tlhahlobo ya Dikotsi
• Tekanyo ya Dikotsi
• Ho Fokotsa Dikotsi
• Ho Beha Dikotsi Leihlo
• Tlhahlobo ya Khamphani ya Inshoreense ya Kotsi le Bokgona ba ho Lefa
• Tlhahlobo ya ho Mamella Koduwa
• Taolo ya Dikotsi Tsa Phetiso ya Inshoreense
• Taolo ya Dikotsi Tsa Phano ya Inshoreense

• Taolo ya Dikotsi Tsa Mmaraka
• Taolo ya Dikotsi Tsa Mokitlane
• Taolo ya Dikotsi Tsa Tshebetso
• Taolo ya Dikotsi Tsa Kgwebo
• Taolo ya Dikotsi ka Tsela e Bohlale
• Tjhelete eo Khamphani ya Inshoreense e e Hlokang ho Fana ka Ditshebeletso
• Tsamaiso ya Dimotlolo
• Inshoreense ya Kahara Setheo
• Ditshebeletso Tsa Bongodi
• Boto ya Batsamaisi (Puso ya Kopanelo)
• Tokisetso ya Moeletsi wa Batsamaisi
• Thupelo le Tlhabollo ya Motsamaisi
• Dikomiti Tse Kgolo le Tse Tlaasana
• Komiti ya Boeletsi ho tsa Matsete
• Komiti ya Boeletsi ho tsa IT
• Komiti ya Tekatekano Mosebetsing
• Komiti ya Dikotsi le Boikamahanyo
• Komiti e Etsang Qeto ka Thenda
• Komiti e Lekolang Thenda
• Komiti ya Tlhophiso ya Thenda
• Ho Tsetela Kgwebong e Thusang Setjhaba (CSR)
• Tlhahlobo ya Komiti e Kgolo
• Ntshetsopele ya Kgwebo
• Phetoho ya Kgwebo
• Komiti ya Mosebetsi e Etswang
• Komiti ya Phetoho ya ho Aba Dilaesense
• Komiti ya Dintlafatso
• Moifo o Batlang Talenta
• Komiti ya Tlotlo
• Ntshetsopele le Tekolo ya Leano
• Tlaleho e Kopantsweng ya Komiti ya Boeletsi
• Komiti ya Boeletsi ba tsa Setso
• ya Boto ya Batsamaisi
• Komiti ya Tlhahlobo ya Dibuka
• Komiti ya Dikotsi

<ul style="list-style-type: none"> • Seboka sa Boto ya Batsamaisi
<ul style="list-style-type: none"> • Ngollano le Bakgathatema
<p>Tsamaiso ya Lefapha la Kgiro (Mesebetsi yohle e amang le tsamaiso ya ho hlophisa basebetsi)</p>
<ul style="list-style-type: none"> • Ho Thaotha le ho Kgetha
<ul style="list-style-type: none"> • Thupello
<ul style="list-style-type: none"> • Botsamaisi ba Tshebetso
<ul style="list-style-type: none"> • Dikamano le Basebetsi
<ul style="list-style-type: none"> • Ho Kgaotsa
<ul style="list-style-type: none"> • Tsamaiso ya Lenane la ba Lefuwang
<ul style="list-style-type: none"> • Ho Ithuta le Tlhaboloho
<ul style="list-style-type: none"> • Thomello ho ba Boholong
<ul style="list-style-type: none"> • Ho Tsetela Kgwebong e Thusang Setjhaba (CSR)
<ul style="list-style-type: none"> • Fetola Bookamedi
<ul style="list-style-type: none"> • Merero ya Mesebetsi
<p>Tsamaiso ya Ditjhelete (Mesebetsi yohle e amanang le ho nyolla, ho aba, ho sebedisa le ho tlaleha matlotlo a ditjhelete a mokgatlo.)</p>
<ul style="list-style-type: none"> • Ho Boloka Diakhaonto Tsa Ditjhelete
<ul style="list-style-type: none"> • Ho Kwala Setateme sa Ditjhelete
<ul style="list-style-type: none"> • Tlhabisoleding ya Tshebetso
<ul style="list-style-type: none"> • Ho Kopanya Tlaleho
<ul style="list-style-type: none"> • Phaelo
<ul style="list-style-type: none"> • Thepa, Polante le Sesebediswa
<ul style="list-style-type: none"> • Matlotlo a sa Tshwareheng
<ul style="list-style-type: none"> • Diphoremiano
<ul style="list-style-type: none"> • Matsete
<ul style="list-style-type: none"> • Dibajete
<ul style="list-style-type: none"> • Makgetho
<ul style="list-style-type: none"> • Diabo
<ul style="list-style-type: none"> • Tsamaiso ya Tshebediso ya Tjhelete
<ul style="list-style-type: none"> • Ntshetsopele ya Dikgwebo le Berekisi
<ul style="list-style-type: none"> • Tshebediso e Bohlaswa le e Seng Molaong ya Ditjhelete

<ul style="list-style-type: none"> • Theko ya Thepa
<ul style="list-style-type: none"> • Ho Kgethwa ha Dikhonsalthe
<ul style="list-style-type: none"> • Dikonteraka
<p>Botsamaisi ba Dibaka (Mesebetsi yohle e amanang le ho rera, ho rala le ho tsamaisa mehaho, ho kenngwa ha metjhine le tsa metlakase le dipolante tsa moya o phodisang, jwalojwalo, thepa, fanitjhara le mabala, hammoho le ditshebeletso tsa poso le tsa dikgokahano.)</p>
<ul style="list-style-type: none"> • Mesebetsi e Etswang Dibakeng
<ul style="list-style-type: none"> • Tsamaiso ya Ntshetsopele ya Kgwebo
<p>Ditlhophiso Tsa Maeto le Dipalangwang (Mesebetsi yohle e amanang le tsamaiso ya ditlhophiso tsa maeto le tokisetso ya dipalangwang ho ya fana ka ditshebeletso)</p>
<ul style="list-style-type: none"> • Ho nka leeto
<p>Ditshebeletso tsa Tlhahisoleseding (Mesebetsi yohle e amanang le tokisetso le tsamaiso ya matlotlo a tlhahisoleseding a khamphani.)</p>
<ul style="list-style-type: none"> • Dikopo
<ul style="list-style-type: none"> • Botsamaisi ba Ditsi Tsa Ditshebeletso
<ul style="list-style-type: none"> • Botsamaisi ba Ditshebeletso
<ul style="list-style-type: none"> • Tsamaiso, Kotsi le Tshireletso ya Inthaneteng
<ul style="list-style-type: none"> • Botsamaisi ba Projeke
<ul style="list-style-type: none"> • Botsamaisi ba Direkoto
<ul style="list-style-type: none"> • Tsamaiso ya Tsebo
<ul style="list-style-type: none"> • Ho fihlella tlhahisoleseding ho ya ka Molao wa Kgothalletso ya Phihlello ya Tlhahisoleseding
<ul style="list-style-type: none"> • Ho fihlella Tlhahisoleseding ho ya ka Molao wa Tshireletso ya Tlhahisoleseding ya Botho
<ul style="list-style-type: none"> • Boleng ba Datha
<ul style="list-style-type: none"> • Sebopeho sa Kgwebo
<ul style="list-style-type: none"> • Tlhophiso ya Meralo ya Kaho
<ul style="list-style-type: none"> • Tlhophiso ya Sebaka sa Tlhaho
<ul style="list-style-type: none"> • Tlaleho ya Tsamaiso
<ul style="list-style-type: none"> •
<ul style="list-style-type: none"> • Pokello ya Ditokomane Tsa Kgwebo
<ul style="list-style-type: none"> • Motheo wa Tlhahisoleseding e Tlwaelehileng

<ul style="list-style-type: none"> • Laebrari ya Ditshupiso
<p>Bookamedi ba Tsamaiso ya Kgwebo</p> <p>(Mesebetsi yohle e amanang le ho fumana, ho hlokomela le tsamaiso ya thepa e sebediswang e tsamaya ka sehlopha.)</p>
<ul style="list-style-type: none"> • Komiti ya Meputso le ho Kgethwa
<ul style="list-style-type: none"> • Setjhaba le Boitshwara
<p>Dipuisano</p> <p>(Mesebetsi yohle e amanang le meralo e hlophisitsweng, ho kenya tshebetso, ho beha ditaba leihlo le ho lekola kgatiso le maqheka a ho bapatsa hammoho le kabo ya tlhahisoleseding.)</p>
<ul style="list-style-type: none"> • Ho Bapatsa
<ul style="list-style-type: none"> • Leqheka
<ul style="list-style-type: none"> • Leano la ho Bapatsa
<ul style="list-style-type: none"> • Ho Bapatsa Kahara Setheo
<ul style="list-style-type: none"> • Papatso
<ul style="list-style-type: none"> • Ho Bapatsa ka Tsela ya Dijithale
<ul style="list-style-type: none"> • Social Media
<ul style="list-style-type: none"> • Webosaete
<ul style="list-style-type: none"> • Thepa ya ho Bapatsa
<ul style="list-style-type: none"> • Dipuisano
<ul style="list-style-type: none"> • Dikamano le Setjhaba:
<ul style="list-style-type: none"> • Multimedia
<ul style="list-style-type: none"> • Batshehetsi ka Ditjhelete
<ul style="list-style-type: none"> • Tse Ding
<p>Ditshebeletso Tsa Molao</p> <p>(Mesebetsi yohle e amanang le phano ya boeletsu ba molao, dinyewe le tsamaiso ya dikonteraka.)</p>
<ul style="list-style-type: none"> • Keletso ya molao
<ul style="list-style-type: none"> • Dinyewe
<ul style="list-style-type: none"> • Tsamaiso ya Dikonteraka
<ul style="list-style-type: none"> • Thibelo ya Boqhekelli le ho Tlaleha Manyofonyofo
<ul style="list-style-type: none"> • Tshebediso ya mehlodi ya ka ntle
<p>Boikamahanyo</p> <p>Mesebetsi yohle e amang le tsamaiso ya boikamahanyo</p>
<ul style="list-style-type: none"> • Boikamahanyo

<ul style="list-style-type: none"> • Botsamaisi ba tsa Boitshwaro
<ul style="list-style-type: none"> • Botsamaisi ba Ditletlebo
<ul style="list-style-type: none"> • Taolo ya Tshebediso e Fosahetseng ya Boemo ho Iphumanela Molemo
<ul style="list-style-type: none"> • Ditlhokahalo Tse Loketseng le Tse Nepahetseng
Ho ba Teng le ho Tshwara Mekete
<ul style="list-style-type: none"> • Dikopano
Inshoreense (Mesebetsi ya bohlokwa ya mokgatlo; haholoholo inshoreense.)
<ul style="list-style-type: none"> • Ditleleime
<ul style="list-style-type: none"> • Ho Phehella Phumanobotjha
<ul style="list-style-type: none"> • Ho Fana ka Inshoreense
<ul style="list-style-type: none"> • Dikamano le Bareki
<ul style="list-style-type: none"> • Manollo ya Tikoloho
<ul style="list-style-type: none"> • Tsamaiso ya Ntshetsopele ya Kgwebo
<ul style="list-style-type: none"> • Ntshetsopele ya Mmaraka
<ul style="list-style-type: none"> • Tsebo ya Mmaraka
<ul style="list-style-type: none"> • Mesebetsi ya Kgwebo
<ul style="list-style-type: none"> • Tlhabollo le Ntlafatso ya Sehlahiswa

9. Mekgahlelo ya Direkoto tsa Sasria tse fumanehang ntle le hore motho a tlamehe ho kenya kopo ya phihlelo.

a) Tlhahisoleseding eo Motho a ka Iphumanelang Yona Feela

Mekgahlelo e latelang ke ya direkoto tseo motho a ka iphumanelang tsona feela Sasria, moo mokopi a lokelang ho kopa ho e fihlella ho ya ka PAIA:

- Mosebetsi a ka kopa rekoto ya hae ya ho ba mosebetsi ka Mohlanka wa Tlhahisoleseding haeba Mosebetsi a sa kgone ho fihlella rekoto eo ka Lefapha la Kgiro.
- Khalendara ya Diketsahalo Tsa Sasria.
- Tlhahisoleseding e kentsweng webosaeteng ya Sasria (www.sasria.co.za):
 - Tlhahisoleseding e amanang le Sasria
 - Setoko le Dihlahiswa
 - Ditlaleho Tsa Metjha ya Diphatlalatso (Ditaba le Social Media)
 - Bukana ya Thupello
 - Dipampitshana
 - Boto le Dikomiti Tsa Diboto
 - Leano la Botsamaisi ba tsa Boitshwaro
 - Leano la Thibelo ya Bomenemene le ho Tlaleha Manyofonyofo
 - Leano la Tsamaisi ya Ditlelebo
 - Leano la Tsamaiso ya ho Sebedisa Boemo ka Tsela e Fosahetseng Hore o Rue Molemo
 - Leano la Tlhahisoleseding le Tsamaiso ya Direkoto
 - Bookamedi ba Tsamaiso ya Kgwebo (Maano; Dibuka Tsa Mekgwatshebetso; Ditataiso; Diforomo Tsa Kopo)
 - Dikgeo Tsa Mosebetsi
- Dibukana tse fanang ka tlhahisoleseding.
- Dipampitshana.
- Diphoustara.
- Mangolo le yang ho ditho.
- Diforomo Tsa Tleleime.
- Dibukana Tsa Dipapatso le dibuka tse fanang ka lesedi mabapi le mesebetsi le

ditshebeletso tsa Sasria.

- Dikopo Tsa Makgotleng (kamora nyewe) - e fumaneha ho motho ka bomong.
- Ditaelo Tsa Makgotleng - e fumaneha ho motho ka bomong.
- Dikahlolo - e fumaneha ho motho ka bomong.
- Ditokomane Tsa Molao Tsa Khamphani.
- Meralo e Bohlale.
- Ditlaleho Tsa Selemo.
- Tlaleho ya Kotara ya Ditjhelete, tswala ya FSCA, Tlaleho ya Selemo (Ditjhelete: Ho Tlaleha) Dintlha tsa banka le diakhaonte tsa banka (Ditjhelete: Lefapha la Ramatlotlo).
- Molao wa Tsamaiso ya Ditjhelete Tsa Setjhaba le Melao ya Ramatlotlo.
- Dithendara/Dikhotheishene.

Boholo ba tlhahisoleseding e fanwa mahala. Dipehelo tsa tshebediso ya tlhahisoleseding di ka fumanwa webosaeteng.

10. Ditshebeletso Tseo Batho Setjhabeng Di Ka Di Fumanang Ho Sasria, Le Tsela Ya Ho Fihlella Ditshebeletso Tsena

10.1. Mabapi le Sasria

Sasria ke Khamphani ya Inshoreense eo Eseng ya Bophelo e sireletsang motho kgahlanong le tshenyehelo e bakilweng ke dikotsi tse itseng ka ho toba tse kang diketso tsa bokgopo tse susumetswang ke dipolotiki, merusu, ditoitsoi, bokgukguni le ho hloka botsitso setjhabeng. Sasria ke yona feela khamphani ya inshoreense eo eseng ya bophelo e nang le matla a ho amohela le ho saenela dikotsi tse ka hodimo ho ya ka Molao wa ho Fetisetsa Pholisi ya Inshoreense ya Dikotsi le Ditahlehelo Khamphaning e Nngwe wa 56 wa 1989.

10.2. Kgwebo ya Rona

Business process	Explanation	Stakeholders
Provide special risk cover	We do not sell our products directly to our end-customers. Instead, we enter into agreements with other short-term insurance companies and intermediaries in South Africa who then, as agents, represent and sell the special risks cover to our end-customers, be they individuals, businesses, government or corporate entities. The agents and brokers (intermediaries) engage with our end-customers on policy administration and collect premiums on our behalf.	<ul style="list-style-type: none"> • Customers
Pay fees	We pay the agents binder fees for performing administration on our behalf. We also pay intermediaries commission for selling our products to current and new customers.	<ul style="list-style-type: none"> • Agents and brokers
Pay claims	The only contact that we have with end-customers is on the settlement of claims. Customers submit claims to the intermediaries or insurance companies, who confirm their validity prior to submission to Sasria. We receive and verify all claims before payment directly to the customer.	<ul style="list-style-type: none"> • Customers
Reinsure risks	We buy reinsurance cover to protect and strengthen our balance sheet and pay reinsurance premiums to reinsurers. We receive recoveries from reinsurers when the reinsurance treaties are triggered.	<ul style="list-style-type: none"> • Reinsurers
Pay salaries and other expenses	We incur costs in managing the business, including paying our directors, employees and service providers, as well as suppliers, for goods and services, and benefactors of our corporate social investment activities.	<ul style="list-style-type: none"> • Employees • Suppliers • Community
Pay taxes and fees	We pay all the relevant taxes and statutory fees to the authorities.	<ul style="list-style-type: none"> • Authorities • Regulatory bodies • Associations
Invest	Our premium, after payment of claims and expenses, is invested, whilst ensuring and maintaining the adequate liquidity levels for claims payment. Our investments earn good returns in the form of interest, dividends and capital growth.	<ul style="list-style-type: none"> • Investments
Pay dividends	We pay our shareholder a dividend from our distributable reserves.	<ul style="list-style-type: none"> • Shareholder

11. Ho Ameha Ha Setjhaba Ha Sasria E Theha Leano Kapa E Sebedisa Matla Kapa E Phethisa Ya Maikarabelo A Yona

11.1. Ho Tsamaisa Tlhahisoleseding E Yang Ho Bakgathatema Ba Rona

Sasria ha e etse kgwebo ka kotloloho le bareki ba sebeletswang ke dikhamphani tsa inshoreense, e sebetsa ka dikhamphani tseo hantlentle e leng tsa inshoreense (tseo hangata di bitswang Diejente tsa Sasria) tse kenang konterakeng le Sasria ka sepheo sa ho laola tsamaiso ya letsatsi le letsatsi ya Sasria.

Dikhamphani tsa inshoreense (Diejente Tsa Sasria) di na le dikonteraka tsa motheo tsa inshoreense le ditlalaente, tefello ya Sasria e kenngwa dikonterakeng tseo tsa inshoreense mme Diejente di bokella diporimiamo tse tswangho ditlalaente lebitsong la Sasria.

Ka lebaka la sebopeho sa tsela eo re etsang kgwebo ka yona, ditlalaente di romela ditlleime ho dikhamphani tseo e leng Diejente empa eseng ka kotloloho ho Sasria.

E le ho netefatsa hore Sasria le Dikhamphani Tseo e Leng Diejente di sebedisana ka dinako tsohle, Sasria e fana ka thupello ya sehlahiswa ho dikhamphani tsa Diejente le ho diboroukhara.

Mananeo a Thupello a tshwarwa bonyane matsatsi a 3 ka kgwedi bakeng sa dikhamphani tse sa tshwaneng tsa diejente moo ho hlokalang mme dikhamphani tsa Diejente le diboroukhara di tlameha ho ba teng bonyane lenaneong le le leng ka selemo.

Dikateng tsa Thupello ya rona di akarelletsa dikarolo tse latelang:

1. Dikotsi Tsa Sasria (diketsahalo tse inshorilweng)
2. Melawa ya Sasria
3. Tshebetso ya Ho Tlleima Sasria

11.2. Tshebedisano le South African Insurance Association (SAIA)

Sasria e sebedisana le SAIA. SAIA e emela hoo e batlang e le dikhamphani tsohle tsa inshoreense eo eseng ya bophelo mme e dumelletswa ho tshwara ditherisano lebitsong la yona. E na le ditho tse 51, tse nang le modulasetulo le motlatsi wa modulasetulo ba kgethilweng Botong, e tsamaisang Mokgatlo.

Mesebetsi e ka sehloohong ya SAIA ke:

Ho emela dithahasello tsa ditho tsa yona setjhabeng ka tsela e sehlahlo.

Ho emela dithahasello tsa ditho tsa yona mmusong maamong wohle.

Ho lokisetša seboka sa ho tshohla dithahasello tse tshwanang indastering ya inshoreense eo eseng ya bophelo.

Ho thusa ka ho fetisetsa tlhahisoleseding ho ditho tsa yona tse ntjha.

Ho buisana le mekgatlo yohle e meng e indastering ya diinshoreense, kahara naha le dinaheng tse ding.

Ho hlopha maemo a loketseng a setekgenike bakeng sa indasteri.

12. Ho Sebetsa Tlhahisoleseding Ya Botho

12.1. Tshireletso ya Tlhahisoleseding ya Botho Eo Sasria E Sebetsanang Le Yona

Kgaolo ya 3 ya POPI e fana ka dipehelo tsa motheo bakeng sa ho sebetsa tlhahisoleseding ya botho ho etswang ke motho kapa mokgatlo o ikarabellang. Dipehelo tsena di keke tsa fetisetswa ho ba bang ntle le

ha ho sebetsa ho mekgelo e tobileng e boletsweng ho POPI. Sasria e hloka tlhahisoleseding ya botho e amanang le bobedi motho le mokgatlo o ikarabellang molaong e le hore e phethe mesebetsi ya yona le mesebetsi ya ho hlophisa dintho. Tsela eo tlhahisoleseding ena e sebetswang ka yona le sepheo seo e sebetswang ka sona e etsetswa qeto ke Sasria. Kahoo, Sasria ke mokgatlo o ikarabellang ho ya ka merero ya POPI ebile e tla netefatsa hore tlhahisoleseding ya botho ya monga datha e sebetswa ho ya ka dipehelo tse tekilweng ho POPI. Ka tlaase mona ke tlhaloso ya dipehelo tsa tshebetso e molaong ya tlhahisoleseding jwalokaha e bolelwa ke POPI:

- **Ho Jara Boikarabelo** - Motho kapa Mokgatlo o Ikarabellang o na le boitlamo ba ho netefatsa hore ho ikamahangwa le POPI tabeng ya ho Sebetsa Tlhahisoleseding ya Botho.
- **Moedi wa tshebetso** - Tlhahisoleseding ya Botho e tlameha ho bokellwa ka kotloloho ho Monga Datha ho fihlela moo ho kgonehang; e tlameha ho sebetswa feela ka tumello ya Monga Datha mme e tlameha ho sebediswa feela ka mabaka a ho e fumana.
- **Lebaka le tobileng** - Tlhahisoleseding ya Botho e tlameha ho sebetswa feela ka lebaka le tobileng leo e fumanwang ka lona mme ha e a lokela ho bolokwa ka nako e telele ho feta kamoo ho hloka halang ha sepheo sa yona se fihlelletswe.
- **Moedi o mong wa tshebetso** - Tshebetso e nngwe ya Tlhahisoleseding ya Botho e tlameha ho tsamaisana le sepheo sa sethathong seo tlhahisoleseding e ileng ya bokellwa ka sona.
- **Boleng ba tlhahisoleseding** - Motho kapa Mokgatlo o Ikarabellang o tlameha ho netefatsa hore Tlhahisoleseding ya Botho e tshwerweng e nepahetse ebile e ntjhafatswa nako le nako le hore botshepehi ba tlhahisoleseding bo sireletswa ka mehato e nepahetseng ya tshireletso.

- **Botshepehi** - Ho tlameha ho ba le ho tshepana pakeng tsa Monga Datha le Motho kapa Mokgatlo o Ikarabellang.
- **Mehato ya tshireletso** - Motho kapa Mokgatlo o Ikarabellang o tlameha ho nka mehato e utlwalang ya ho netefatsa hore ho na le mehato ya tshireletso e le ho netefatsa hore Tlhahisoleseding ya Botho e sebetswa ka tsela e jarang boikarabelo mme ha e fihlellwe ka tsela e seng molaong.
- **Bonkakarolo ba Monga Datha:** - Monga Datha o tlameha ho tsebiswa hore tlhahisoleseding ya hae e a sebetswa ebile e tlameha ebe o fane ka tumello ya hae e bontshang kutlwisiso ya hore tlhahisoleseding e sebetswe ka tsela eo.

Tlhahisoleseding ya botho e ka sebetswa feela ka sepheo se itseng se boletsweng. Merero ya hore Sasria e sebetse kapa e tla sebetsa tlhahisoleseding ya botho ke e latelang:

- Ho fana ka tshebeletso kapa ditshebeletso ho ditelaete le bafani ba ditshebeletso
- Tsamaiso ya basebetsi
- Ho boloka diakhaonto le direkoto
- Ho ikamahanya le melao ya lekgetho

ya bona
Mekgahlelo ya Beng ba Datha (ditelaente le bafani ba ditshebeletso) le tlhahisoleseding ya botho

- Mabitso
- Dintlha tsa boikgokahanyo
- Aterese ya sebaka le ya poso
- Letsatsi la tswalo

Nomoro ya ID, tokomane ya ID, phasepoto kapa tumello ya ho sebetsa

- Laesense ya bakganni
- Tlhahisoleseding e amanang le lekgetho
- Boahi
- Morabe
- Bong
- Marital status
- Tlhahisoleseding ya thuto
- Nalane ya mosebetsi
- Tlhahisoleseding ya ditjhelete
- Boitshwaro ba botlokotsebe

Sasria e ka nna ya fepela Tlhahisoleseding ya Botho ho bafani ba ditshebeletso ba fanang ka ditshebeletso tse latelang:

- Ho bokella le ho hlophisa datha
- Ho boloka datha
- Ho romela diimeile le mangolo ho ditlaente
- Ho etsa ditlahlobo tse nakong ka sehlahlo

Sasria e sebedisa theknoloji e nakong ho netefatsa hore ho tlhahisoleseding ya botho e tlhokomelong ya yona e bolokwa lekunutu, e na le bonnete ebile e a fumaneha. Mehato e akarelletsa:

- Di-firewall
- Lenaneo la khomphiyutha la tshireletso kgahlanong le divaerese le diprothokhole tsa ho ntjhafatsa lenaneo
- Taolo ya phihlelo e etswang ka ho utwahalang le ka tsela ya sebele
- Setapo e sireletsehileng ya diphatsa le mananeo a khomphiyutha tse etsang marangrang a ditshebeletso tsa IT.
- Bafani ba Ditshebeletso ba hirilweng ba sebetsanang le Tlhahisoleseding ya Botho lebitsong la Khamphani ba sebetsa tlasa konteraka ya ho kenya tshebetsong mehato ya tshireletso

Karolo ya 72 ya POPI e re Tlhahisoleseding ya Botho e ka fetisetswa kante ho Rephabolike ya Afrika Borwa feela tlasa maemo a itseng. Sasria ha e a rera ho romela tlhahisoleseding ya botho dinaheng tse ding.

Ho ya ka Karolo ya 11(3), neng kapa neng Monga Datha a ka nna a hanyetsa ho sebetswa ha tlhahisoleseding ya hae ya botho ka foromo e laetsweng ho itshetlehile ka mekgelo e boletsweng ho POPI.

Monga Datha a ka nna a kopa hore tlhahisoleseding ya hae ya botho e lokiswe/sengwe ka mokgwa o laetsweng.

13. Ho Fumaneha Ha Bukana Ya Ditaelo

Tlasa POPI, bukana ena ya ditaelo ha e a tlameha ho romelwa ho Molaodi wa Tlhahisoleseding.

13.1. Bukana ena e entswe hore e fumanehe ka dipuo tse latelang tse nne tsa molao:

13.1.1. Senyesemane

13.1.2. IsiZulu

13.1.3. Seafrikanse

13.1.4. Sesotho

13.2. Bukana ena ya ditaelo e tla fumaneha/hatiswa inthaneteng webosaeteng ya Sasria (www.sasria.co.za).

- 13.3. Dikhophi tsa bukana ena ya ditaelo di tla fumaneha hore di lekolwe, mahala dioliseng tsa Sasria SOC Ltd tse 34 & 36 Fricker Road Illovo 2196.
- 13.4. Ho motho ofe kapa ofe ha o e kopa mme o lefa tjelete e loketseng e boletsweng
- 13.5. E fumaneha ho Motsamaisi wa Tlhahisoleseding ha a e kopa
- 13.6. Tefo ya khophi ya Bukana, jwalokaha e boletswe sehlomathisong sa B sa Melawana, e tla lefuwa ha ho etsuwa fotokopi ka nngwe ya boholo ba A4.

14. Ho Ntjhafatsa Bukana ya Ditaelo

Bukana ya PAIA ya ditaelo ke tokomane e sebetsang e tlamehang ho lekolwa nako le nako. Bukana ena e tla ntjhafatswa dikgwedi tse ding le tse ding tse mashome a mabedi a metso e mene kapa ha ho hlokahala diphetoho leha e le dife.

15. Ho Thusa Ka Kopo Ya Phihlello Ya Tlhahisoleseding

Tlhahisoleseding e sa fumaneheng hanghang jwalokaha ho bontshitswe bukaneng ena ya ditaelo, e ka nna ya kopuwa ho latela methati e boletsweng ho ipapisitswe le Molao. Dikhophi tsa diforomo tseo motho a lokelang ho di tlatsa ho romela kopo di fumaneha Webosaeteng ya Sasria SOC Ltd.

Motho a ka nna a fihlella direkoto tse tshwerweng ke Sasria ha a di kopa hafeela a finyelletse ditlhokahalo tsa ho fihlella direkoto tseo. Mokopi ke motho ofe kapa ofe ya etsang kopo ya phihlello ya rekoto ya Sasria mme ntlheng ena, Molao o bontsha phapang pakeng tsa mefuta e mmedi ya bakopi:

- **Mokopi wa Ditaba tsa Hae** - Mokopi wa ditaba tsa hae ke mokopi ya batlang ho fihlella rekoto e nang le tlhahisoleseding ya botho e amanang le mokopi. Ho itshetlehlile ka ditokisetso tsa Molao le molao o sebetsang, Sasria e tla fana ka tlhahisoleseding e kopilweng, kapa e fane ka phihlello ya rekoto efe kapa efe e amanang le tlhahisoleseding ya botho ya mokopi. Sasria e tla lefisa tefiso e behilweng ya ho hlahisa tlhahisoleseding e kopilweng hape.
- **Mokopi e Mong** - Mokopi enwa (ho fapana le mokopi wa ditaba tsa hae) o na le tokelo ya ho kopa phihlello ya tlhahisoleseding e amanang le batho kapa mekgatlo e meng. Leha ho le jwalo, Sasria ha e a tlameha ho fa mokopi eo tumello ya ho e fihlella pele mokopi a phethisa dintho tse hlokahalang tsa phihlello ho ya ka Molao. Sasria e tla lefisa tefiso e behilweng ya ho hlahisa tlhahisoleseding e kopilweng hape.

16. Sepheo sa Rona

Pono:

- Kotsi e ikgethang e inshorilwe.

Boikemisetso:

- Ho fana ka ditharollo tsa kotsi e ikgethang bakeng sa botsitso ba Afrika Borwa.

Makgabane:

- Toka
- Boitshwaro
- Tshebeletso e Tswileng Matsoho
- Tshebedisano
- Boqapi

17. Leano le Amanang le Ho Boloka Lekunutu Le Phihlello ya Tlhahisoleseding

Sasria e tla sireletsa tlhahisoleseding ya lekunutu eo e e fuweng ke batho kapa mekgatlo e ka thoko, ho ipapisitse le boitlamo ba yona ba tshenolo ya tlhahisoleseding ho ya ka molao kapa molawana ofe kapa ofe o sebetsang kapa taelo ya lekgotla e kopang tshenolo ya tlhahisoleseding. Haeba ho kopuwa rekoto e nang le tlhahisoleseding e amanang le motho kapa mekgatlo o ka thoko, Sasria e tlameha ho nka boiteko ba ho ikopanya le motho kapa mekgatlo oo o ka thoko ho o tsebisa ka kopo.

Sasria e tla fa motho kapa mekgatlo o ka thoko monyetla wa ho arabela ka ho dumella phihlello kapa ho fana ka mabaka a hore na ke hobaneng ha phihlello eo e lokela ho hanelwa. Boemong boo ho bona motho kapa mekgatlo o ka thoko o fanang ka mabaka a tshehetsang kapa a hanyetsang phihlello, Motlatsi wa Mohlanka wa Tlhahisoleseding o tla hlahloba mabaka ana ha a etsa qeto ya hore na mokopi o lokela ho fuwa phihlello kapa tjhe.

Sasria ha e sebetsane le tlhahisoleseding ya botho ya bana.

Ho ya ka Karolo ya 12(2)(b) ya POPI, ha ho hloka hore ho bokella tlhahisoleseding ya botho ka kotloloho ho tswa ho monga datha haeba monga datha kapa motho ya tshwanelehang moo monga datha e leng ngwana a dumetseng hore tlhahisoleseding e ka bokellwa mohloding o mong.

18. Baamohedi Ba Tlhahisoleseding ya Botho

Baamohedi ba tlhahisoleseding ya botho ba akarelletsa ba latelang, empa ha ba felle moo:

1. Diejente
2. Basebetsi

3. Batho kapa mekgatlo e ka thoko
4. Ba boholong tsamaisong le pusong

19. Kabo Ya Tlhahisoleseding Ya Tsamaiso

Kabo ya Sasria ya Tlhahisoleseding Ya Tsamaiso ho ya ho Ditheo Tse sa Tshwaneng Tsa Tsamaiso le Tsa Puso jwalokaha mekgatlo ya tsamaiso e bolela.

20. Tlhahisoleseding e Fumanehang ho ya ka Melao e Meng

Sasria e boloka direkoto tse amanang le melao e mmalwa, e akarelletsang, hara tse ding, tlhahisoleseding e latelang e fumanehang ditokisetsong tse itseng tsa melao e latelang:

- Molao wa Bonamodi wa 42 wa 1965
- Molao wa Tekolo ya Tshenyeho wa 9 wa 1969
- Molao wa Maemo a Mantlha a Kgiro wa 75 wa 1997
- Matlafatso ya Batho ba Batsho Moruong wa 53 wa 2003
- Molao wa Dikhamphani wa 61 wa 1973 (Kgaolo ya XIV Feela)
- Molao wa Dikhamphani wa 71 wa 2008
- Molao wa Puseletso bakeng sa Dikotsi le ho Malwetse a Mosebetsing wa 130 wa 1993
- Molao wa Tshireletso ya Bareki wa 68 wa 2008
- Molao wa Motheo wa Rephabolike ya Afrika Borwa wa 108 wa 1996
- Molao wa ho Koleka Dikoloto wa 114 wa 1998
- Molao wa Dipuisano Tsa Elektronike wa 36 wa 2005
- Molao wa Dipuisano le Dikgwebisano Tsa Elektronike wa 25 wa 2002
- Molao wa Tekatekano Mosebetsing wa 55 wa 1998
- Molao wa Kgothalletso ya Lekgetho wa 26 wa 2013
- Molao wa Setsi sa Mautlwela ho tsa Ditjhelete wa 38 wa 2001
- Molao wa Tsamaiso ya Lekala la Ditjhelete wa 9 wa 2017
- Molao wa Ditshebeletso Tsa Ditjhelete wa Mekgatlo ya Banamodi wa 37 wa 2004
- Molao wa Lekgetho la Lekeno wa 58 wa 1962
- Molao wa Diinshoreense wa 18 wa 2017
- Molao wa Moralo wa Ditshebedisano Tsa Mebuso wa 13 wa 2005
- Molao wa Dikamano Tsa Basebetsi wa 66 wa 1995
- Molao wa Naha wa Mekitlane wa 34 wa 2005

- Molao wa Moputso o Monyenyanane Haholo wa 9 wa 2018
- Molao wa Naha wa Tsamaiso ya Meputso wa 78 wa 1998
- Molao wa Bophelo bo Botlele Polokeho Mosebetsing wa 85 of 1993
- Molao wa Leano la ho Kgetha Barekisi wa 5 wa 2000
- Molao wa Thibelo le Twantsho ya Diketso Tsa Bobodu wa 12 wa 2004
- Molao wa Thibelo ya Tlolo ya Molao e Hlophisitsweng wa 121 wa 1998
- Molao wa Tshireletso ya Demokrasi e Laolwang ke Molao wa Motheo Kgahlanong le Dikgukguni le Diketso Tse Tshwanang wa 33 wa 2004
- Molao wa Tshireletso ya Tlhahisoleseding wa 84 wa 1982
- Molao wa Ditshenolo Tse Sireleditsweng wa 26 wa 2000
- Molao wa Kgothalletso ya Phihlello ya Tlhahisoleseding wa 2 wa 2000
- Molao wa Ntshetsopele ya Tekatekano le Thibelo ya Kgethollo e sa Lokang wa 4 wa 2000
- Molao wa Tshireletso ya Kgwebo wa 99 wa 1978
- Molao wa Tsamaiso ya Ditjhelete Tsa Setjhaba wa 1 wa 1999
- Molao wa ho Fetisetsa Inshoreense ya Tshenyeho le Ditahlehelo Pele wa 56 wa 1989
- Molao wa Matlo a Hiriswang wa 50 wa 1999
- Molao wa diSectional Title wa 95 wa 1986
- Molao wa Tsamaiso ya Sectional Titles Schemes wa 8 wa 2011
- Molao wa Taolo ya diShare Block wa 59 wa 1980
- Molao wa Inshoreense ya Nakwana wa 53 wa 1998
- Molao wa Lekgetho la Ntshetsopele ya Tsebo ya Mosebetsi wa 9 wa 1999
- Molao wa Ntshetsopele ya Tsebo ya Mosebetsi wa 97 wa 1998
- Molao wa Tsamaiso ya Lekgetho wa 28 wa 2011
- Molao wa Dinyehelo Tsa ho se Sebetse wa 4 wa 2002
- Molao wa Inshoreense ya ho se Sebetse wa 63 wa 2001
- Molao wa Lekgetho la Lekeno le Kentsweng wa 89 wa 1991

Sasria e entse mekutu wohle a yona hore e bolele letoto la melao e sebetsang. Leha ho le jwalo, ho a kgoneha hore ebe mohlomong letoto le ka hodimo ha le a fella. Neng kapa neng ha re tseba hore molao wa hona jwale kapa o motjha o dumella mokopi ho fihlella rekoto ka lebaka le leng ho fapana le le boletsweng ho PAIA, re tla fetola letoto la rona ka tsela e loketseng.

21. Ho Kopa Methati e Latelwang

Motlatsi wa Mohlanka wa Tlhahisoleseding o teng ho thusa ka ho tlatsa diforomo tsa PAIA.

Mokopi o tlameha ho fuwa phihlello ya rekoto ya mokgatlo wa setjhaba haeba mokopi a ikamahanya le tse latelang:

- Mokopi a ikamahanya le ditlhokeho tsohle tsa tsamaiso tse Molaong o amanang le kopo ya ho fihlella rekoto.
- Mokopi ha a hanelwe ho fihlella rekoto eo ka lebaka la ho hana ho boletsweng Molaong.
- Molaetsa o ngotsweng o tlameha ho romelwa ho mokopi e le karabo e yang ho mokopi hore na kopo ya hae e amohetswe kapa tjhe.
- Haeba ho sa fumanwe tlhahisoleseding, afidafiti e ngotswe e tla saenwa mme romelwe ho mokopi.
- Mokopi o tla sebeletswa nakong ya matsatsi a mashome a mararo (30) a kentse kopo, kapa e ka nna ya atoloswa ke mohlanka wa tlhahisoleseding ka matsatsi a mang a mashome a mararo (30).
- Ho sa natswe nako e boletsweng ka hodimo, motlatsi wa mohlanka wa tlhahisoleseding o tlameha ho fumana tumello Komiting e Bookamedi kapa ho Mookamedi e Moholo pele a lokollela mokopi tlhahisoleseding.

Sebopeho sa kopo:

- Mokopi o tlameha ho sebedisa foromo e hatisitsweng pampiring e Koranteng ya Mmuso ya 25099 [Tsebisano ya Mmuso ya R887-20 Phupjane 2003 Form 02. Sehlomathiso sa A s ebontsha foromo e tlamehang ho tlatswa ha ho kopuwa tlhahisoleseding. Foromo ena e ka fumanwa ho <https://inforegulator.org.za/>.
- Form 02 e tlameha ho romelwa ho Motlatsi wa Mohlanka wa Tlhahisoleseding atereseng e boletsweng kapa e romelwe e le imeile ho contactus@sasria.co.za.
- Mokopi o boetse o tlameha ho bontsha hore na ena ke kopo ya khophi ya rekoto kapa hore na mokopi o batla ho hlahloba rekoto diofising tsa mokgatlo wa setjhaba. Ka ho le leng, haeba rekoto e se tokomane e ka bonwa ka sebopeho se kopilweng ka yona, moo ho kgonehang [Karolo ya 29(2)].
- Haeba mokopi a kopa phihlello ka sebopeho se itseng, mokopi o lokela ho fuwa phihlello ya rekoto ka mokgwa oo a o kopileng. Ke hore, ntle le haeba ho etsa jwalo ho ka kenakenana le mesebetsi ya mokgatlo wa setjhaba ka ho sa utlwahaleng, kapa ha senya rekoto, kapa ha hatikela tokelo ya bokopitsi. Haeba ka mabaka a utlwahalang, phihlello ya rekoto e ke ke ya fanwa ka sebopeho seo e kopilweng ka sona empa e le ka sebopeho se seng, tefiso e tlameha ho balwa ho ya ka sebopeho sa phihlello eo sethathong mokopi a e kopilweng ka sona [Karolo ya 29(3) le (4)].
- Haeba ho phaella ho karabo e ngotsweng e lebang ho mokopi wa rekoto, mokopi a hloka ho fuwa lesedi mabapi le qeto ka tsela efe kapa efe e nngwe, ka mohlala,

mohala, sena se tlameha ho bontshwa [Karolo ya 18(2)(e)].

- Haeba mokopi o kopa tlhahisoleseding lebitsong la motho e mong, ho tlameha ho bontshwe hore na motho ya etsang kopo eo o e etsa a le boemong bofe [Karolo ya (2)(f)]Haeba mokopi a sa kgone ho bala kapa ho ngola kapa a na le kgothalo, kopo ya rekoto e ka nna ya etswa ka molomo. Mohlanka wa Tlhahisoleseding o tlameha fetisetsa kopo ya molomo ka ho e ngola foromong e laetsweng le ho fa mokopi khophi ya yona [Karolo ya 18(3)].

Ho na le mefuta e mmedi ya ditefiso e tlamehang ho lefuwa ho ya ka Molao, e leng tefiso ya Kopo le tefiso ya Phihlelo [Karolo ya 22]

Mokopi ya batlang ho fihlella rekoto e nang le tlhahisoleseding ya botho e amanang le mokopi ha aa lokela ho lefa tefiso ya Kopo. Mokopi e mong le e mong eo eseng monga ditaba, o tlameha ho lefa tefiso ya Kopo e hlokalang. Mohlanka wa tlhahisoleseding o tlameha ho tsebisa mokopi (haeba mokopi e se monga ditaba) ka tsebiso, e tlamang mokopi ho lefa tefiso e behilweng.(haeba e le teng) pele a sebetsana le kopo.

- Tefiso ya kopo e lokelang ho lefuwa mekgatlo ya setjhaba ke R 35.00. Mokopi a ka nna a kenya boipiletso kahara setheo, moo ho loketseng, kapa kopo lekgotleng la dinyewe kgahlanong le thendara kapa tefo ya tefiso ya kopo.
- Kamora hore mohlanka wa tlhahisoleseding a etse qeto e amanang le kopo, mokopi o tlameha ho tsebiswa qeto eo ka tsela eo ka yona mokopi a kopang ho tsebiswa.
- Ha kopo e amohetswe, motho o tlameha ho lefa tefiso ya phihlelo bakeng sa ho batla, ho lokisetsa, ho hlahisa hape le nako efe kapa efe e fetileng dihora tse behilweng tsa ho batla le ho lokisetsa rekoto hore e ka senolwa.

Motho ya batlang ho fihlella direkoto o tlameha ho tlatsa foromo e hlokalang ya kopo, e fumanehang diofising tsa **Sasria SOC Ltd**, kapa e ka fumanwa Webosaeteng ya Balaodi ba Tlhahisoleseding e leng, <https://inforegulator.org.za/> . Foromo ena e boetse e fumaneha webosaeteng ya Sasria mme e ka fumanwa ho <https://www.sasria.co.za/> Foromo e tlatsitsweng ya kopo e tlameha ho romelwa atereseng e fanweng bukaneng ena ya ditaello mme e ngolwe hore e lebiswe ho Mohlanka wa Tlhahisoleseding.

22. Mohato wa ho Kenya Kopo Kahara Setheo ho ya ka Paia

- Sasria e na le letoto la direkoto tseo motho a ka iphumelang tsona feela webosaeteng ya Sasria. Direkoto tseo motho a ka iphumelang tsona ke tseo mekgatlo o o fang tsona ho sa hlokalang hore o romele kopo ya PAIA (ka mantswe a mang, o ka ikopela yona feela ntle le hore o tlatsa foromo ya PAIA ya kopo).
- PAIA e laela hore haeba o batla ho kenya kopo, o tlameha ho romela kopo foromong e hlokalang (diforomo tse di laetswe ho ya ka Melao). Form 02 ya Kopo ya PAIA e fumaneha Webosaeteng ya Sasria.

- Dikopo dife kapa dife tsa tlhahisoleseding tlasa PAIA di ka nna tsa romelwa ka poso kapa ka imeile kapa di ka nna tsa romelwa ka letsoho phapusing ya kamohelo ya baeti ya Sasria.

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- Dikopo tsa PAIA di tla amohelwa ke Mohlanka wa Tlhahisoleseding, Batlatsi ba Mohlanka wa Tlhahisoleseding kapa lefapha la Tlhahisoleseding le Direkoto la Sasria.
- Kopo e tla ngodiswa ho Kopo ya Sasria ya Mokopi wa Tlhahisoleseding.
- Maemong a itseng o ka nna wa tlameha ho lefa tefiso ho Sasria pele kopo ya hao e hlahlojwa kapa direkoto tseo o kopileng hore o ka di fuwa. Ka kopo sheba **Form 03: Sephetho sa kopo le moralo wa ditefiso tse lokelang ho lefuwa** webosaeteng ya [Sasria](#) le [Information Regulator](#).
- Ha ho amohelwa kopo ya hao, o tla fumana tsebiso e reng kopo ya hao e amohetsweng nakong ya matsatsi a ho sebetsa a 14.
- Mohlanka wa Tlhahisoleseding, Motlatsi wa Mohlanka wa Tlhahisoleseding; lefapha la Boikamahanyo kapa Lefapha la Tlhahisoleseding le Direkoto le tla Hlophisa hore kopo ya hao e sebetswe setheong sa Sasria.
- Mohlanka wa Tlhahisoleseding kapa Motlatsi wa Mohlanka wa Tlhahisoleseding e tla lekola kopo.
- Mohlanka wa Tlhahisoleseding kapa Motlatsi wa Mohlanka wa Tlhahisoleseding o tla etsa qeto ya hore na o fana ka tumello ya hore o ka fihlella direkoto tse kopuweng.
- Mohlanka wa Tlhahisoleseding, Motlatsi wa Mohlanka wa Tlhahisoleseding; lefapha la Boikamahanyo kapa Lefapha la Tlhahisoleseding le Direkoto le tla sebedisana le mokopi (ka mohlala, le ka nna la kopa dintlha tse ding ho mokopi, la tlameha ho kopa katoloso ya nako e le ho sebetsana le kopo, jwalojwalo).
- Mohlanka wa Tlhahisoleseding, Motlatsi wa Mohlanka wa Tlhahisoleseding; lefapha la Boikamahanyo kapa Lefapha la Tlhahisoleseding le Direkoto le tla tsebisa mokopi ka sephetho sa kopo ya PAIA kapa kopo ya katoloso haeba ho hlokahala nakong ya matsatsi a 30 kamora ho amohela kopo.
- Mohlanka wa Tlhahisoleseding, Motlatsi wa Mohlanka wa Tlhahisoleseding, lefapha la Boikamahanyo kapa Lefapha la Tlhahisoleseding le Direkoto le tla tsebisa motho kapa mokgatlo o ka thoko o amehang ka kopo eo.

- Haeba motho a fuwa tumello ya ho fihlella direkoto, Sasria e tla fa mokopi khophi ya rekoto.
- Haeba kopo e sa atleha Mohlanka wa Tlhahisoleseding, Motlatsi wa Mohlanka wa Tlhahisoleseding; lefapha la Boikamahanyo kapa Lefapha la Tlhahisoleseding le Direkoto le tla fa mokopi mabaka a qeto e entsweng.
- Haeba mokopi a sa kgotsofalla sephetho, a ka nna a kenya boipiletso kahara setheo (**Form 04:Foromo ya Boipiletso Kahara Setheo**) bo boetseng bo fumanehang Webosaeteng ya [Sasria](#) le [Information Regulator](#).

23. Kopo e Tswang Mekgatlong ya Setjhaba

Mokopi ya kentseng kopo mokgatlong wa setjhaba o hlaloswa ho PAIA ho bolela motho ofe kapa ofe, kapa motho e mong ya emetseng, ntle leha e le makala a mmuso kapa bahlanka ba setjhaba kapa ditheo tse sebedisang matla kapa tse phethang mosebetsi ho ya ka Molao wa Motheo kapa molao wa motheo wa profinse.

Sasria e tlameha ho fana ka phihlelo ya direkoto le tlhahisoleseding dife kapa dife tse utlwahalang tse kopuwang ke mokgatlo wa setjhaba empa e tla latela mohato wa ho tjhaela monwana o tshwanang le o boletsweng ka hodimo Karolong ya 19.

Mekgatlo ya setjhaba e ka nna ya kenyelletsa empa ha e felle ho SARS, CIPC, le e meng.

24. Tlhahisoleseding kapa Direkoto Tse sa Fumaneheng

Haeba Sasria e sa fumane direkoto tseo Mokopi a di batlang le kamora ho batla ka ho utlwahalang le ka boikitlaetso mme e dumela hore direkoto di lahlehile kapa hore direkoto di matsohong a yona empa ha e di fumane, Mokopi o tla amohela tsebiso e amanang le taba ena e tswang ho Mohlanka wa Tlhahisoleseding e le afdafiti e bolelang mehato e nkilweng ho fumana tokomane mme kahoo le ho se kgone ho fumana tokomane eo.

25. Mabaka a ho Hana Kopo ya ho Fihlella Direkoto

Molao o re mabaka ao ka wona motho a ka nnang a hanelwa ho fihlella direkoto le mabaka a mang ao ka ka wona Sasria e ka hanelang motho ho fihlella direkoto ke a latelang:

- Tshireletso e tlamang ya tlhahisoleseding ho ya ka Molao wa FAIS [Karolo ya 3 ya Molao wa Boitshwaro ka Kakaretso] moo e amanang le se kentsweng inshorenseng tlasa leano lefe kapa lefe la inshorensense mme moo motho kapa mokgatlo o sa fanang ka thomo e hlakileng e ngotsweng

ya ho fumana tlhahisoleseding e boletsweng ya se kentsweng inshorenseng.

- Tshireletso e tlamang ya tlhahisoleseding ya dikgutliso, ditlaleho, dithomello, dipalopalo le tse ding tse amanang le kamano ya kgwebo pakeng tsa Sasria le khamphani ya inshorensense kapa motsamaisi.
- Tshireletso e tlamang ya tlhahisoleseding e amanang le dithomello, ditlaleho, dikgutliso, mangolo le tse ding pakeng tsa Sasria le motsamaisi ofe kapa ofe [ho kopanyelletsa le, empa ho sa felle ho Lekgotla la Boitshwaro Lekaleng la Ditjhelete,

Bolaodi bo Bohlale le Setsi sa Mautlwela sa Ditjhelete] Tshireletso e tlamang ya ho boloka lekunutu la motho kapa khamphani e ka thoko eo e leng motho e ne e tla akarelletsa tshenolo e sa utlwahaleng ya tlhahisoleseding ya botho ya motho eo.

- Tshireletso e tlamang ya tlhahisoleseding ya kgwebo ya motho kapa mokgatlo o ka thoko moo rekoto kapa direkoto tse kopilweng di nang le:
 - makunutu a kgwebo a motho kapa mokgatlo o ka thoko
 - tlhahisoleseding ya ditjhelete, ya saense kapa ya setekgenike (eo tshenolo ya yona e ka bakang tshenyo ya dithahasello tsa ditjhelete kapa tsa kgwebo tsa motho kapa mokgatlo oo)
 - tlhahisoleseding e senotsweng ke motho kapa mokgatlo o ka thoko ho Sasria ka kgodiseho ya hore e tla boloka lekunutu, haeba tshenolo ya tlhahisoleseding e jwalo e ka beha motho kapa mokgatlo oo o ka thoko ka mosing ha ho tshwarwa ditherisano kapa tlhodisano kgwebong
- Tshireletso e tlamang ya tlhahisoleseding ya lekunutu ya batho kapa mekgatlo e ka thoko haeba e sireleditswe ho latela tumellano efe kapa efe
- Tshireletso e tlamang ya polokeho ya batho le tshireletso ya thepa
- Tshireletso e tlamang ya direkoto tseo eseng mang kapa mang ya ka di hlhisang dinyeweng tsa molao
- Tlhahisoleseding ya Sasria ya kgwebo e ka akarelletsang, empa ho sa felle ho:
 - makunutu a kgwebo
 - tlhahisoleseding ya ditjhelete, ya kgwebo, ya saense kapa ya setekgenike (eo tshenolo ya yona e ka senyang dithahasello tsa

ditjhelete kapa tsa kgwebo tsa Sasria)

- tlhahisoleseding eo haeba e senolwa, e ka behang Sasria ka mosing ditherisanong kapa tlhodisanong ya kgwebo
- mananeo a khomphiyutha le software ya theknoloji ya tlhahisoleseding e amehang eo e leng thepa ya Sasria le e sireleditswen ka tokelo ya bokopitsi
- Tshireletso e tlamang ya tlhahisoleseding ya patlisiso e bokeletsweng ke Sasria kapa motho kapa mokgatlo o ka thoko haeba tshenolo ya yona e ka thunthetsa hampe patlisiso eo
- Phihlollo ya tlhahisoleseding yohle e kopilweng ho Sasria e amanang le tlhahisoleseding ya botho

jwalokaha ho hlalosa Molaong wa Tshireletso ya Tlhahisoleseding ya Botho e tla hanyetswa ho ya ka seratswana sena ntle leha ho ka bontshwa, ke mokopi ka ditshenyehelo tsa hae, hore ho fa motho kapa mokgatlo o kopang tlhahisoleseding ha ho kgahlanong le Molao.

- Tlhaloso ya tlhahisoleseding ya botho Molaong ke tlhahisoleseding e amanang le ho senola, motho ya phelang, wa nama le madi le moo e sebetsang, motho wa molao kapa mokgatlo o ikarabellang molaong o teng o akarelletsang, empa ho sa felle ho:
 - tlhahisoleseding e amanang le morabe, bong ba tswalo, bong, boemo ba lenyalo, botjhaba, setso, mmala, tshekamelo ya tsa thobalano, dilemo, bophelo bo bottle ba mmele kapa ba keello, boiketlo, kgolofalo, bodumedi, letswalo, tumelo, moetlo, puo le tswalo ya motho
 - Tlhahisoleseding e amanang le thuto kapa nalane ya bophelo bo bottle, ya ditjhelete, ya botlokotsebe kapa ya kgiro ya motho
 - nomoro efe kapa efe e senolang motho (ho kopanyelletsa le nomoro ya akhaonto), letshwao, aterese ya imeile, aterese ya sebaka, nomoro ya mohala kapa ntho e nngwe e itseng e abetsweng motho
 - mofuta wa madi kapa tlhahisoleseding efe kapa efe e nngwe ya ditshobotsi tse ikgethang tsa motho
 - maikutlo a motho ka mong, mmono le dintho tseo motho a di kgethang
 - lengolo le rometsweng ke motho leo moelelo wa lona kapa ho boletsweng ka ho hlaka hore ke la poraefete kapa la lekunutu kapa

lengolo le leng le ka senolang dikateng tsa lengolo la mathomo

- o mmono kapa maikutlo a motho e mong ka motho
- o lebitso la motho haeba le hlaha le tlhahisoleseding ya motho e mong ya amanang le motho kapa tshenolo ya lebitso ka bolona e ne e tla senola tlhahisoleseding ka motho eo

Ho bohlokwa ho elellwa hore PAIA e ke ke ya sebediswa ho boloka direkoto bakeng sa tsherediso dinyeweng tsa ho suwa kapa tsa botlokotsebe kamora hore mehato eo e nkuwe haeba molao o fane ka tumello ya tlhahiso kapa phihlello ya direkoto tse tshwanang.

26. Basebetsi ba Ananela Leano Lena

Basebetsi bohle ba amehang ba tlameha ho dumela hore ba badile le ho utlwisisa dikateng tsa tokomane ena ka ho saena leqephe la kananelo la basebetsi.

Leqephe la kananelo la basebetsi ke leqephe le tlamehang ho saenwa hape ke basebetsi ba amehang ha ba lekola bukana ya ditaello ya PAIA.

27. Tshaeno

Basebetsi bohle ba amehang ba dumela hore ba badile le ho utlwisisa dikateng tsa bukana ena ya ditaello.

Re netefatsa, hore ho latela sohle seo re se tsebang le seo re se dumelang, tlhahisoleseding e fanweng e nepahetse ebile e feletse.

Mohlanka wa Tlhahisoleseding
Tlhahisoleseding

Tshaeno ya Mohlanka wa